

# Certificate

*of proficiency*

THIS IS TO CERTIFY THAT

*Natalia Nazarova*

HAS COMPLETED A FACILITATOR COURSE IN THE

*Apollo Root Cause Analysis methodology*

AND COMPLETED A COMPETENCY  
EXERCISE USING THE METHODOLOGY

*Continuing Education Hours: 16*



  
\_\_\_\_\_  
Jason Apps, CEO

March 2018  
\_\_\_\_\_

Date